## IN THE CLAIMS

Please amend the claims as follows:

(Original)A method for collecting data from plural sources, comprising:

receiving information from plural entities; analyzing the information; and performing trend analysis.

(Original)A method for collecting data from plural sources, comprising of:

setting up threshold limits for incoming data; comparing incoming data with the threshold limits; and activating an event based on such comparison.

3. (Original) A method for transmitting data to plural end-users, comprising:

setting up user preferences;

collecting end-user selected data in real time; and

transmitting data to the end-users based on end-user preferences.

(Original) A system for collecting data, comprising of: 4.

plural data collectors that collect data from plural data sources; and

Serial No: 10/354,731

reporting module, wherein the reporting module provides various reports based on the data collected from the plural data collectors.

5. (Original) The system of Claim 4, further comprising:

triggering module that activates an event based on collected data.

- 6. (Currently Amended) The system of Claim 5, wherein the triggering module sends an electronic mail based on the collected data. further comprising:
- 7. (Original) The system of Claim 4, wherein the data collectors include a legacy data collector.
- 8. (Original)The system of Claim 4, wherein the data collectors include an API data collector.
- 9. (Original)The system of Claim 4, wherein the data collectors include a data transformation service data collector.
- 10. (Original)The system of Claim 4, wherein the data collectors include a remote data collector.
- 11. (Original)The system of Claim 4, wherein the data collectors include an XML data collector.
- 12. (Original)The system of Claim 4, wherein the data collectors include an interactive data collector.
- 13. (Original)A data collection system that allows collection of data from plural sources, comprising:

- a collector module that collects data from the plural sources;
- a parsing module that parses incoming data from the plural data sources; and
- a collection scheduler that sets up data collection schedules for collecting real time data.
- 14. (Original)The system of Claim 12, further comprising:
- a database that provides data collection schedules to the collection scheduler.
- 15. (Original)A method for defining a data source type for collecting data, comprising:

selecting a data source type with a collector module;

assigning tables and/or views associated with the data source type; and

specifying access columns associated with the assigned tables and/or views, wherein the access column provide drill down capability.

- 16. (Original)The method of Claim 15, wherein the views may be preexisting or created for the data source.
- 17. (Original)The method of Claim 15, wherein the data source may be given a name.
- 18. (Original)A method for printing reports using a real time data collection system, comprising:

specifying server name;
specifying report description;
selecting report parameters;

selecting target of the report; and sending the report.

- 19. (Original)The method of Claim 18, wherein the report is sent via electronic mail.
- 20. (Original) Computer-executable process steps in computer readable memory, for collecting data from plural sources, comprising:

receiving information from plural entities;

analyzing the information; and

performing trend analysis.

21. (Original) Computer-executable process steps in computer readable memory, for collecting data from plural sources, comprising of:

setting up threshold limits for incoming data;

comparing incoming data with the threshold limits; and activating an event based on such comparison.

22. (Original)Computer-executable process steps in computer readable memory, for transmitting data to plural end-users, comprising:

setting up user preferences;

collecting end-user selected data in real time; and

transmitting data to the end-users based on end-user preferences.

23. (Original)Computer-executable process steps in computer readable memory, for defining a data source type for collecting data, comprising:

selecting a data source type with a collector module;

assigning tables and/or views associated with the data source type; and

specifying access columns associated with the assigned tables and/or views, wherein the access column provide drill down capability.

- 24. (Original) Computer-executable process steps of Claim 23, wherein the views may be pre-existing or created for the data source.
- 25. (Original) Computer-executable process steps of Claim 23, wherein the data source may be given a name.
- 26. (Original) Computer-executable process steps in computer readable memory, for printing reports using a real time data collection system, comprising:

specifying server name;

specifying report description;

selecting report parameters;

selecting target of the report; and

sending the report.

27. (Original) Computer-executable process steps of Claim 18, wherein the report is sent via electronic mail.

6

Serial No: 10/354,731

Tejinder Singh Reg. No. 39, 535 TEL NO. 949-955-1920 FAX NO. 949-955-1921

I hereby certify that this correspondence and all marked attachments are being deposited with the United States Postal Service as Express Mail, to Addressee in an envelope addressed to: Commissioner for Patents, PO BOX 1450, ALEXANDRIA, VA 22313-1450, on:

11/26/03

Typed Name: Tejinder Singh | Reg. No.: 39,535

Signature:\_

Serial No: 10/354,731